

## Standard Trading Terms and Conditions

- We reserve our rights to separately invoice any sudden event being direct related to the actual COVID 19 situation, i.e. occurring delays, lock downs, or any other unforeseeable sudden alterations. We will immediately inform you about such obstacles and will obtain your immediate instructions thereon. We will act in a strict due diligent manner and undertake every reasonable endeavours to best possible mitigate such costs. Unavoidable costs will be duly broken down, transparently calculated and duly provided proof for. The offer is based on terms and conditions as valid today and is subject to final confirmation by both parties. In case surcharges will de- or increase or new surcharges will be introduced, our offer has to be adjusted accordingly.
- Our offer is based on the cargo specification you have provided and if final specification differs, it is subject to logical adjustments.
- Marine & Transport insurance and legalization of documents are not included in our quotation.
- Transport to be effected with first class carriers in our option.
- For shipments of dangerous goods, a dangerous goods additional will be raised.
- Packing must be suitable for transport and goods must be fully stackable.
- Freight charges are payable by either certified cheque or bank transfer to our account in Egypt within 10 days from Invoice date or as the agreed time frame as our offer
- Trade terms mentioned are according to the INCOTERMS, latest edition.
- All quoted rates are subject to availability of space and empty equipment.
- To the maximum extent permitted by underlying laws, Bertling's liability for damages, losses and other claims arising out of or related to the incorrect Verified Gross Mass (VGM) information declaration or transmission, as may be applicable, shall be limited to the maximum freight amount of a freight rate for transportation of the container in question
- Offers for heavy lift respectively out of gauge transports are subject to further investigation of the route conditions and excluding all route modifications and civil works, removal / reinstatement of street furniture, police escort or similar works as well as restrictions given by public authorities.
- Our transport quotations are strictly confidential and are prohibited to be forwarded to any third party.
- It is common practice that original documents will be despatched by us either by registered mail or by courier service at risk and expense of the customer. However, if required, the documents can be collected at our office.
- We are working exclusively in accordance to the terms and conditions of the FIATA Model Rules for Freight Forwarding latest edition. Copy available on request.